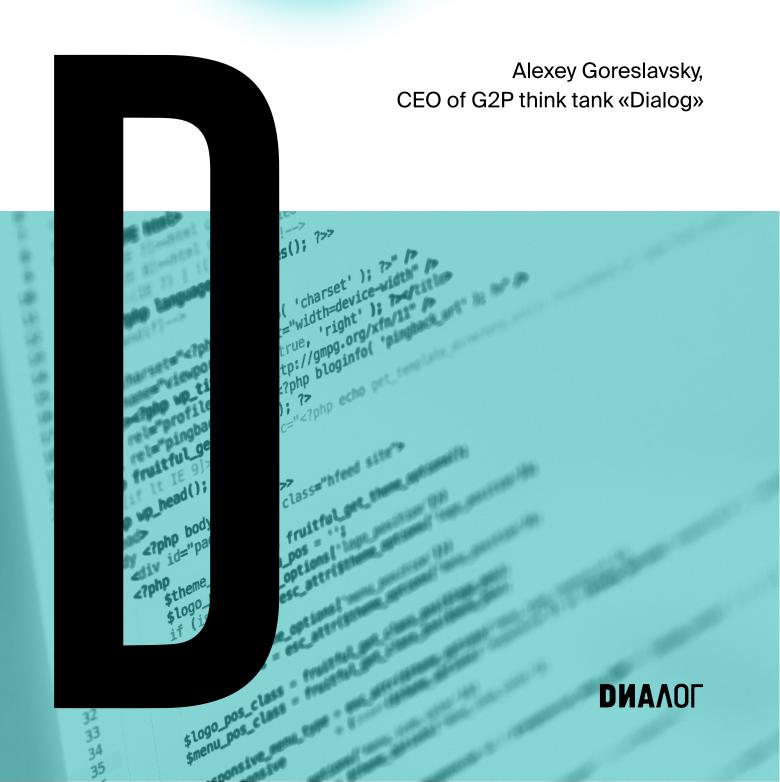
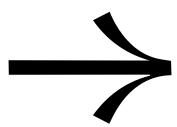
anodialog.ru



#### Is Russia like that?



### NO RUSSIA IS...



#### No Russia is...

Total population - 145.9 million
Internet users - 118 million, 81% of population
Mobile Internet users - 86.2 million, 70.5% of population
Active social media users - 70 million, 48% of population

## The Internet in Russia is used by:

96% of young people 16-29 years old

79% of people of middle age 30-54 years old

25% of older people 55 and older

77.51 Mbps - average internet speed

7.6 \$ - average spending on the Internet TV and Internet media consumption chart

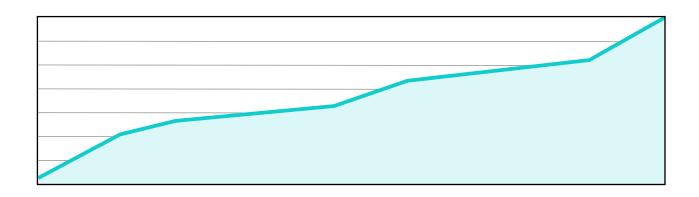


More than

123 MILLION people

use the single portal «State services»

Provides more than
244 000 types
of services



2018 **7175 886** services 2019 **185 660 950** services 2020 **256 377 366** services

The mobile application
«State services» in 2019
received the international
award BEST M-GOVERNMENT
SERVICE AWARD in Dubai

# ACIS: AUTHORITIES TO CITIZENS INTERACTION SOLUTION

2018 2020

8 regions

D

467 civil servants

1127 accounts connected

1100 incidents identified

84 regions

8 000+ civil servants

16 500 accounts connected

3.5 million incidents identified

#### REGION MANAGEMENT CENTER



#### **DO YOU HAVE THAT?**

Federal online platform from G2P think tank **«DIALOG» FOR TRAINING OFFICIALS**IN A NEW FORMAT of interaction between the state and society

78 out of 85 heads of regions of Russia constantly maintain accounts in social networks

**24.3 MILLION** 

total number of subscribers

#### INFORMATION CENTER FOR MONITORING THE SITUATION WITH CORONAVIRUS

3 591

fake message topics

202 500

official comments

1070

worked out

1.5 billion

internet content views

2035

Blocked together with social media platforns

#### PUBLIC CAMPAIGN #WEARETOGE

3 451 753

people received targeted assistance

More than \$ 100 MILLION

Donated by Mail.ru Group and Yandex, together with other leaders of the Russian IT industry

HOW DOES THE SOCIETY
FEEL IN THE NEW REALITY?
WOULD YOU LIKE
TO KNOW?

#### THANKS!

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